Return Authorization (RA) Process

To request authorization to return a product for repair or service, please provide the following information to Elbit Systems of America Customer Repair Services.

- Company Name
- Return Shipping Address
- Point of Contact (Name, Phone and Email)
- Model and Serial number(s) of the item(s) being returned
- Brief explanation of the problem or requested service.

Elbit Systems of America
Warranty and Repair
7635 Plantation Road
Roanoke, VA 24019

Monday through Friday, 7:00 am – 4:00 pm EST
1-800-360-6054
nvwarranty@elbitsystems-us.com

AVIATION SYSTEMS | GROUND SYSTEMS | IMAGE INTESIFIER TUBES